



Limited Warranty

Pencroft, LLC warrants its Pavilions, Gazebos, Pergolas, Pool Houses and Studios used in residential and commercial applications. To receive warranty on your structure you will need to provide the original invoice as proof of purchase, as well as photos of the defective product(s) being claimed. Warranties are offered to the original purchaser, at the original address of installation, when installed by a Pencroft, LLC approved installer. The warranty does not cover damages caused during installation, unless it was installed by a Pencroft, LLC approved installer.

Pencroft, LLC warrants its structures to be void of manufacturing defects for a period of ten (10) years from the date of delivery. If used and maintained appropriately, the structure is guaranteed to be structurally sound during this timeframe. This warranty does not cover normal wear and tear, aging, weathering, acts of nature, fading, ground settling, abusive use, or any condition out of the control of Pencroft, LLC. Structural alterations and relocation of the structure will void this warranty.